

MY INITIAL SPARK. WORKING ON THE FUTURE AT MAHLE.

David Hughes



We like it when our employees have goals. What about you? Are you ready to start in turbo mode? MAHLE is a leading international supplier to the automotive industry. With our products for combustion engines and their peripherals as well as solutions for electric vehicles, we address all crucial issues related to the powertrain and air conditioning technology. Today, some 77 000 employees work on innovative products at 170 locations and 16 major development centers. Working together, we optimize existing technologies, develop new engineering concepts and set standards. By reducing fuel consumption and CO₂ emissions, we are making an important contribution – for a better climate, with every second vehicle.

Gain international experience and make contacts. At MAHLE Shared Services Poland Sp. z o.o. as:

IT Service Desk Specialist with German language (full or part time)

Workplace: Wrocław

Are you ready for more responsibilities?

- First Line of Support (Mail, Web, Call) for internal users with regards to their hardware and software related issues
- Ensure incidents and requests are accurately logged, assigned, tracked and responded to in a timely manner, in line with agreed SLA's; provision of timely communications and maintenance of ownership until closure
- Collaboration with various projects & stakeholders
- Identify service improvement opportunities to key service management stakeholders
- Further development and maintenance of existing knowledge database

Impress us – with your professional and personal skills.

- Fluent German and communicative English
- Proven experience in a Help Desk/Service Desk or Customer Service role
- Basic skills in MS Windows + Office
- Customer and result orientation
- Teamwork, strong communication skills and flexibility
- Ability to think logically to analyze, troubleshoot and resolve complex issues
- Passion to learn new concepts, technologies and processes

We offer you excellent opportunities for growth and development, tailored specifically for you. We ensure this through regular meetings focused on feedback and a diverse training program. We value outstanding performance. That's why our goal is to work with you on a long-term basis. We not only encourage you to reach your potential, we also offer performance-based pay and flexible working options for your different stages of life. Your path starts here and now – with us.

See what else we can offer you:

- Competitive salary
- Cafeteria benefits, Multisport and Private Medical Care
- Group Insurance
- Flexible work schedule and possibility of working home during the weekends and night shifts
- Possibility to learn and grow in a IT field
- Relocation bonus for candidates who are based more than 100 km from Wrocław
- Language training courses
- Referral bonus program
- Free fruits, sweets and sandwiches day

Apply now on: rekrutacja.wroclaw@pl.mahle.com

We will contact only selected candidates.

Steel piston passenger cars

