



Customer Excellence Manager

Warszawa

Mission

Part of a team responsible for support of our clients around the world. Ensures development and recommendation of Logistics solutions (in sea freight, air freight and road freight).

Your duties and responsibilities

- + Active participation in development of tailor-made solutions for the clients
- + Participation in the process of making client's offers
- + Initiation and coordination of projects regarding business solutions implementation (in sea freight)
- + Active cooperation with other company departments (mainly with Sales and Operations) in order to find optimal solutions / products for the client
- + Effective problem solving in regards of cooperation with client
- + Market potential analysis, preparation of customer satisfaction research

Your experience and skills

- + Work experience in sea freight positions
- + Knowledge in sea freight area is mandatory
- + Knowledge in air freight and road freight areas would be an asset
- + Experience in forming customer relationships
- + Attitude of continuous improvement
- + Analytical skills
- + Good command in MS Office applications (**Excel**, Power Point)
- + **Very good command of English language**

What we offer

Kuehne+Nagel is a large, stable company with an international environment that offers a perspective of self development and professional career. You will find here good working atmosphere in dynamic team consisting of specialists and possibility to gain experience in logistics field.

In the Kuehne + Nagel we believe in people and their passions. We are heavily focused on development of our employees and supporting them in achieving extraordinary goals. We know no limits – we are operating from the ground, on the water and in the air... Your + shapes our future.

Apply

Send your resume: knpl.recruiting@kuehne-nagel.com